

# Deloitte RAB 2019

## Rider Transfer Timetable & FAQs

### TRANSFER TIMETABLE

#### Outbound (to Land's End)

<b>NORTHERN HUBS (overnight)</b>				
Departure date: 5 <sup>th</sup> September / Arrival date: 6 <sup>th</sup> September				
<b>FROM*</b>	<b>TO</b>	<b>DEPARTURE</b>	<b>ARRIVAL</b>	<b>PRICE (per person)</b>
Ferrybridge Services, Leeds	Land's End	11:30	14:15	£80.00
Woodall Services, Sheffield	Land's End	12:30		£74.00
Trowell Services, Nottingham	Land's End	13:00		£69.00
Hopwood Park Services, Birmingham	Land's End	15:00		£64.00

*\*The above transfers do not include the overnight hotel. The coach will be stopping overnight at Gordano Services on M5 J19 at Bristol where there is a Ramada Hotel, [Ramada Bristol West](#).*

<b>SOUTHERN HUBS</b>				
Departure / Arrival date: 6 <sup>th</sup> September				
<b>FROM</b>	<b>TO</b>	<b>DEPARTURE</b>	<b>ARRIVAL</b>	<b>PRICE (per person)</b>
Bristol ( <i>Opposite Temple Meads Train Station</i> )	Land's End	08:00	14:15	£57.00
Bristol Gordano Services	Land's End	08:45	14:15	£57.00
Taunton, Taunton Deane Services ( <i>Southbound</i> )	Land's End	10:15	14:15	£50.00
Exeter Airport	Land's End	11:00	14:15	£46.00
Newquay Airport	Land's End	12:15	13:55	£35.00
Newquay Airport	Land's End	15:15	17:05	£35.00
Penzance Train Station	Land's End	13:30	13:55	£12.00
Penzance Train Station	Land's End	15:30	15:55	£12.00
Penzance Train Station	Land's End	16:15	16:40	£12.00
Penzance Train Station	Land's End	17:25	17:50	£12.00
Penzance Train Station	Land's End	18:20	18:45	£12.00

## Return (from John O'Groats)

<b>NORTHERN HUBS (Part 1)</b>				
Departure / Arrival date: 15 <sup>th</sup> September				
<b>FROM</b>	<b>TO</b>	<b>DEPARTURE</b>	<b>ARRIVAL</b>	<b>PRICE (per person)</b>
Inverness IHG Hotel*	John O'Groats	08:00	11:00	£44.00
John O'Groats	Wick Centre	17:30	18:00	£12.00
John O'Groats	Wick Centre	19:30	20:00	£12.00
John O'Groats	Inverness Train Station / Airport	15:30	18:30/19:00	£44.00
John O'Groats	Inverness Train Station	16:00	19:00	£44.00
John O'Groats	Inverness Train Station	16:30	19:30	£44.00
John O'Groats	Inverness Train Station	17:00	20:00	£44.00
John O'Groats	Inverness Train Station	17:30	20:30	£44.00
John O'Groats	Inverness IHG Hotel**	18:00	21:00	£44.00
John O'Groats	Inverness Train Station/Inverness IHG Hotel**	18:30	21:30/21:45	£44.00
John O'Groats	Inverness Train Station	19:00	22:00	£44.00
John O'Groats	Inverness IHG Hotel**	19:30	22:30	£44.00

*\*This journey is available for friends and family.*

*\*\*The overnight accommodation at Inverness IHG Hotel needs to be booked directly with the hotel. Please see information on the [Deloitte RAB Ride Platform](#).*

<b>RETURN TRANSPORT FROM INVERNESS</b>				
Departure / Arrival date: 16 <sup>th</sup> September				
<b>FROM*</b>	<b>TO</b>	<b>DEPARTURE</b>	<b>ARRIVAL</b>	<b>PRICE (per person)</b>
Inverness IHG Hotel	Leeds (Wetherby Services)	10:00	18:00	£65.00
	Sheffield (Woodall Services – Southbound)	10:00	19:45	£68.00
	Nottingham (Trowell Services – Southbound)	10:00	20:15	£70.00
	Leicester (Leicester Forest Services – Southbound)	10:00	20:45	£73.00
	Milton Keynes (Newport Pagnell Services – Southbound)	10:00	21:35	£78.00
	London Edgware (London Gateway Services)	10:00	22:20	£84.00
	Central London (King’s Cross)	10:00	22:45	£84.00

## HOW TO BOOK

### How do I book?

This booking can only be made online on European Bike Express website, using the links below:

- [Outbound Rider Transport](#)
- [Return Rider Transport](#)
- [Friends and Family Inverness to JOG](#)

### How do I pay?

This booking can only be made online. European Bike Express (EBE) accepts both credit and debit cards. There are no surcharges.

### What happens if I want to cancel my booking – can I get a refund?

The Refund Policy is listed below from when written notification is received prior to the start of the event.

NOTICE PERIOD	REFUND AMOUNT
150 -180 days	75% of total amount
120 -149 days	50% of total amount
80 -119 days	25% of total amount
0 - 79 days	NIL

### When is the latest that I can book this transfer?

The latest date that you can book your travel arrangements is Wednesday 31st July 2019.

## FAQs

### Who should I contact if I am running late?

The vehicles run to a schedule and need to leave at the allotted times. However, if you cannot make the arranged times contact the European Bike Express office on +44 (0) 1430 422111 Monday – Friday between 10:00-16:00 or Tricia on 07903 819463 outside of these hours.

### Will the coach drop us at the Deloitte RAB base camp in Land's End?

Yes.

### How much luggage can I take on the coach?

- Classic package: **ONE** item of luggage, 90L bag, max weight of 16kg per person
- Plus package: **TWO** items of luggage, 90L bag & 5kg hand luggage, max weight of 21kg per person.
- Luggage may be refused if in excess of this unless you have purchased Extra Weight. To book Extra Weight for your luggage [CLICK HERE](#).

### Can I have my luggage transported to/from the Event?

Yes. You can pay to have your luggage transported to/from one of the Hubs to the event Start line and Back. To book [CLICK HERE](#).

### Can I take my bike on the coach?

**No bikes** will be allowed on the coach, as all riders are recommended to use the Deloitte RAB bike transfer service. Bikes significantly reduce the capacity of the coaches and will not be allowed on board.

### Can my friend/family member also book a seat on the coach?

Yes. Available to all if travelling from Inverness to John O’Groats on the morning of Sunday 15th September. If you wish to return with a family member/friend on the same coach, please book your spot at the same time to guarantee travelling together.

### Where will the coach be located at the Southern hubs?

- At Bristol opposite Temple Meads Train Station, the coach will be found opposite the Station (outside the Sidings) BS1 6PL.
- At Taunton Deane Services Southbound the coach will be found in the Coach Park.
- At Exeter Airport, the coach will be found as you exit the terminal on the forecourt.
- At Newquay Airport, the coach will be found as you exit the terminal on the forecourt.
- At Penzance, the coach will be found at the end of the main Bus Terminal, next to the railway station.

### How will I recognise which coach is the Deloitte RAB coach?

It will have the Deloitte RAB logo in the front windscreen.

### Will there be any refreshments served/available?

For all transfers only journey times of more than 3½ hours will there be a 45-minute refreshment break.

Refreshments will not be available on board but you’re welcome to bring your own snacks.

### Will there be a DVD shown during the journey?

DVDs will be shown on all journeys, except for Wick and Penzance transfers.

### Where will the coach leave from John O’Groats?

The coach will depart from the Deloitte RAB finish at John O’Groats. The exact departure point will be clearly signposted.